



Resolution No. 10 – 04

PROVIDE 911 CELL PHONE CALL CUSTOMER NAME AND ADDRESS

- WHEREAS** we live in a society that now relies heavily on mobile communication, and;
- WHEREAS** there should be no difference or distinction made between a 9-1-1 call that is made from a landline and a call that is made from a cell phone, and;
- WHEREAS** there is a gap in the Canadian Radio-Television and Telecommunication Commission's policy that only requires the release of the number and not the name and address associated with a cell phone that an emergency call is coming from, and;
- WHEREAS** there are unnecessary delays occurring before the police can be dispatched to an emergency call made from a cell phone because of the current back grounding and risk assessment steps that are required on 9-1-1 calls from cell phones prior to the identification of the associated address and public safety is compromised when these delays occur, and;

NOW THEREFORE LET IT BE RESOLVED THAT

The Alberta Association of Chiefs of Police urge the Federal Government of Canada to move forward with proposed legislation that would require Wireless Service Providers to immediately provide Public Safety Answering Points with subscriber name and address on all 9-1-1 calls.

AND FURTHER BE IT RESOLVED THAT

The Alberta Association of Chiefs of Police urge the Canadian Radio-television and Telecommunication Commission to take immediate steps to amend Telecom Decision 05-053 by making it mandatory for Wireless Service Providers to provide subscriber name and address on all E9-1-1 calls from cell phones